

Announcement to BYD Passenger Electric Vehicle Owners in Hong Kong

To: All owners and prospective owners of BYD Passenger Electric Vehicles in Hong Kong

We wish to inform you of important changes regarding the distribution of BYD passenger vehicles in Hong Kong.

Due to changes in our business partnership in Hong Kong, BYD announces the following:

1. Termination of Distribution Relationship

Effective immediately, BYD and JC Motor Limited (hereinafter referred to as "JC Motor") have formally ended their distribution partnership. JC Motor will no longer operate under the BYD brand passenger vehicles, and all related business (including vehicle sales and after-sales services,) will be transferred to other authorized BYD dealers in Hong Kong.

2. Support for Vehicle Owners

To ensure the interests of all vehicle owners and prospective owners are protected, BYD and JC Motor will proactively reach out to every affected customer. We are committed to ensuring a seamless transition and will work to guarantee that your interests remain intact.

3. Service Needs

If you require any services, please contact the BYD Customer Hotline or visit any authorized BYD dealer in Hong Kong for assistance.

Moving forward, BYD will continue to strengthen its collaboration with partners in Hong Kong, enhancing our services to offer consumers more choices in green mobility. We extend our gratitude to JC Motor and all business partners for their support, as well as to our customers for their ongoing interest in BYD. We remain dedicated to providing quality services to all BYD car owners and customers.

Thank you for your understanding and support.

BYD (H.K.) Co., Limited

November 4, 2024

Appendix: List of BYD stores in Hong Kong (DENZA stores are not listed in the table)

| Brand | Stores | Contact | Address |
|-------|--------------------------------|--|--|
| BYD | BYD YUEN LONG | 852-67905935 | Room D, G/F, Hung Wai Industrial Building, 20 Wang Yip Street West, Yuen Long. |
| BYD | BYD TSIM SHA TSUI | 852-92190683 | Shop A G/F May Wah Court 111-113 Chatham Road South Tsim Sha Tsui Kowloon |
| BYD | BYD WANCHAI | 852-92190183 | G/F., The Sun's Group Centre, 200 Gloucester Road, Wanchai, HK. |
| BYD | BYD TIN SHUI WAI 4S Center | 852-92192383 | Lot 833 Ping Ha Road, Tin Shui Wai, N.T. |
| BYD | BYD KOWLOON BAY | 852-92190681 | GF, Golden Harvest Building, 15 Wang Chiu Rd, Kowloon Bay. |
| BYD | BYD KOWLOON BAY Service Center | 852-92193831 | 7F, Sunshine Kowloon Bay Cargo Centre, No. 59-63 Tai Yip Street. |
| BYD | BYD SHA TIN | 852-26630818 | Shop G51, G/F., Kings Wing Plaza 1, 3 On Kwan Street, Shatin, Hong Kong |
| BYD | BYD SAI KUNG | 852-26630890 | Shop C1, WM Hotel, 28 Wai Man Road, Sai Kung, Hong Kong |
| BYD | BYD TSEUNG KWAN O | 852-26630098 | Shop G-1B, Papillons Square, 21 Tong Chun Street, Tseung Kwan O, Hong Kong |
| BYD | BYD YAU TONG Service Center | 852-26632808 | Shop A - B & D , G /F, Wing Shan Industrial Building, 428 Cha Kwo Ling Road, Yau Tong, Hong Kong |
| BYD | BYD Tsuen Wan 4S Center | 852- 26631380 (sales) 852- 26631810 (after-sales) | Unit G&H, G/F, TML Tower, No. 3 Hoi Shing Road, Tsuen Wan, Hong Kong |
| BYD | BYD SHA TIN Service Center | 852- 26631008 | G/F., 2-8 Shing Wan Road, Tai Wai, Shatin, Hong Kong |
| BYD | BYD Customer Hotline | 852-6577 3799 | Email: bydhk@byd.com |